Doc Halo is going away Oct 9, 2021. Replaced by Epic Secure Chat.

In preparation for TogetherCare Epic GO-LIVE, we want you to load Epic Secure Chat (Haiku on your smartphone) now.

- Scan the QR code or type in https://tinyurl.com/TCApps on your mobile device.

- Click on **Step 1** to download the app.

- Go back to above web page and click on **Step 2**. That will configure to TH Haiku. It will say TogetherCare Production at the top. Once that is complete, you have configured your device. No additional steps are required.

- You will **not** be able to actually log into the Haiku application until Go-Live, but Secure Chat will be all set for October 9, 2021 with your normal network login.

Mobile Apps

Haiku and Canto provide authorized clinical users of Trinity Health's Electronic Record with secure access to patient charts from their mobile devices.

Please follow the steps below to configure your device.

Step 1. Install Haiku or Canto from the App Store or Google Play Store. You can install from the buttons below:

Download Haiku for iPhone

Download Canto for iPad

Download Haiku for Android

After installation, open the app - the end user license agreement must be reviewed and agreed to in order to continue.

Step 2. Configure your application for TogetherCare Epic. The links below will work **from your mobile device only** (will not work on PC/Mac). These links configure the Haiku/Canto applications to Trinity Health's instance of Epic.

Configure Haiku for iPhone / Android

Configure Canto for iPad

Step 3. Use your Epic credentials to log in.

SAINT JOSEPH HEALTH SYSTEM

TogetherCare
Powered by *Epic* to achieve TogetherHealth