

Understanding Access

Standard Clinical Users

Physicians, Community Surgeons, Nurse Practitioners, Physician Assistants, Medical Assistants, Mid-Level Support Staff, Care Managers, Student Health Services Clinicians, Sports Medicine Clinicians

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- Complete Assessments
- Update Patient Demographics
- View Patient Billing Information
- View Upcoming Appointments
- Schedule Quick Appointments
- Upload Documents
- Close Care Gaps and Complete Tasks
- Specimen Collection (once Trinity site is live on Beaker, Epic's Lab application)
- View Reports and Dashboards
- Complete Assessments
- Document Notes
- Close Care Gaps and Complete Tasks
- Document Care Plans
- View and Edit Care Teams
- View Surgeon Grease Board (Community Surgeons only)

Psych/Social Professionals

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- View Assessments
- Close Care Gaps
- View Care Teams

Ancillary Clinical Users

EMTs, Post-Discharge Clinicians, Detention Center Clinicians, School Nurses

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- Complete Assessments
- View Patient Billing Information
- View Upcoming Appointments
- Upload Documents
- Close Care Gaps and Complete Tasks (excluding Detention Center Clinicians)
- View Assessments
- View Care Teams

Post-Discharge Clinicians (see above)

- Accept Discharge Placement Requests
- Document Notes
- Document Care Plans
- View Care Plan

Continuing Care (Hospice, Home Health)

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- View Assessments

- Close Care Gaps
- View Care Teams

Specimen Collectors

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- View Patient Billing Information
- View Upcoming Appointments
- Specimen Collection (once Trinity site is live on Beaker, Epic's Lab application)

Requestors, Payers, Coroners

- In Basket
- Release of Information Request
- View Care Teams
- Chart Review (Coroners only)
- Event Monitor (Coroners only)
- First & Managed Access (Coroners only)
- Patient List (Coroners only)

Clerical Users

Front Desk, Referrals Coordinators

- Chart Review, Event Monitor, In Basket, First & Managed Access, Patient List
- Ordering (Referral, Lab and Imaging Procedures)
- Update Patient Demographics
- View Upcoming Appointments
- Schedule Quick Appointments
- Upload Documents
- View Dashboards
- Complete Assessments
- Document Notes
- View and Edit Care Teams

Billers, Coders

- Chart Review
- Event Monitor
- In Basket
- First & Managed Access
- Patient List

Site Coordinators

- Event Monitor, In Basket
- User Account Activation/Deactivation
- Site Verification
- New Account Requests (through Manage My Clinic)

Saint Joseph Health System continues the legacy of caring for Michiana begun by the Sisters of the Holy Cross and the Poor Handmaids of Jesus Christ more than 150 years ago. Saint Joseph Health System is a Regional Ministry Organization of Trinity Health that provides compassionate, faith-based care paired with the latest in advanced medical technology and procedures.

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